Incident Response Panel

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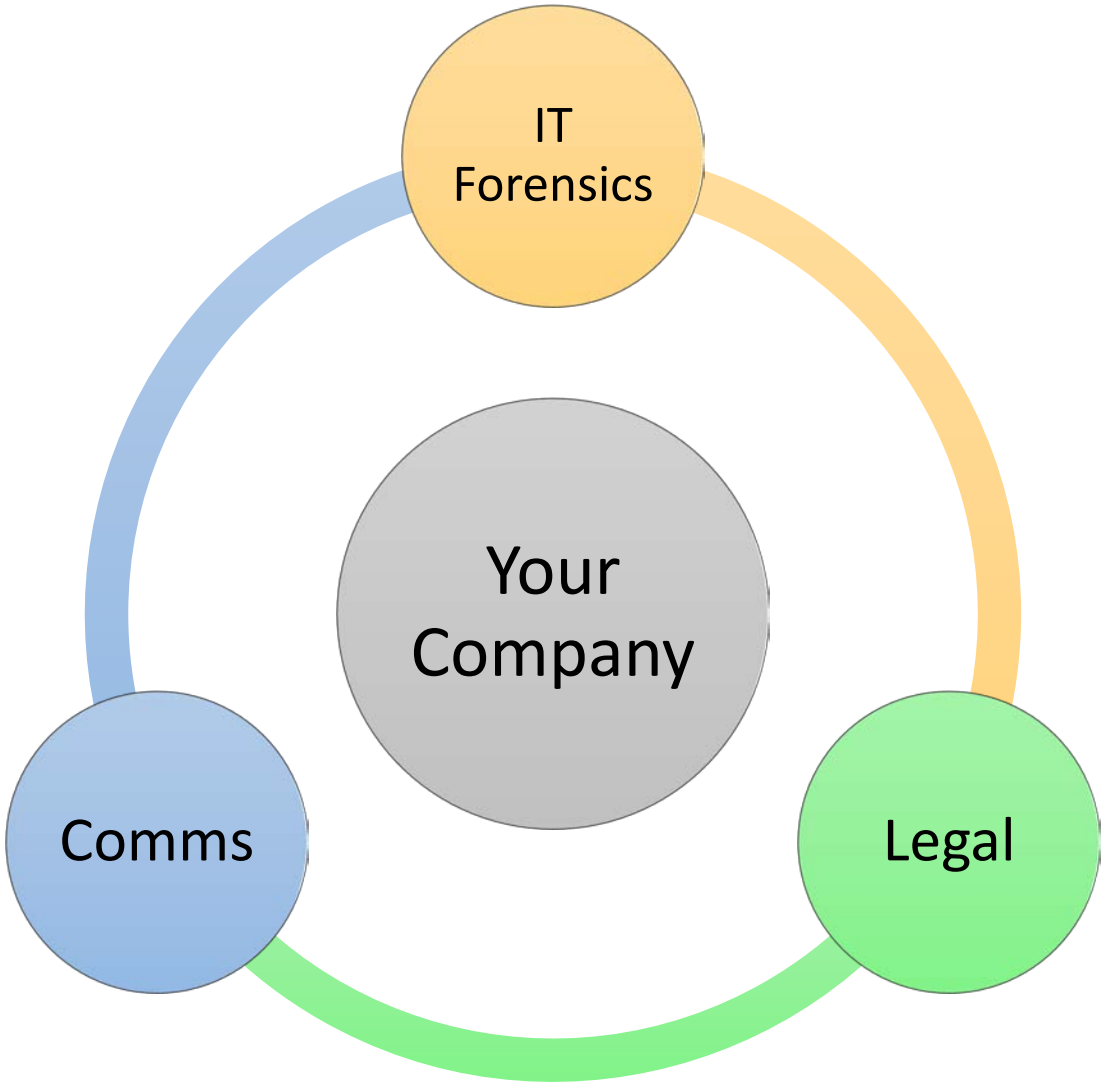
JOSEPH & COHEN
PROFESSIONAL CORPORATION

Public Communications Inc.

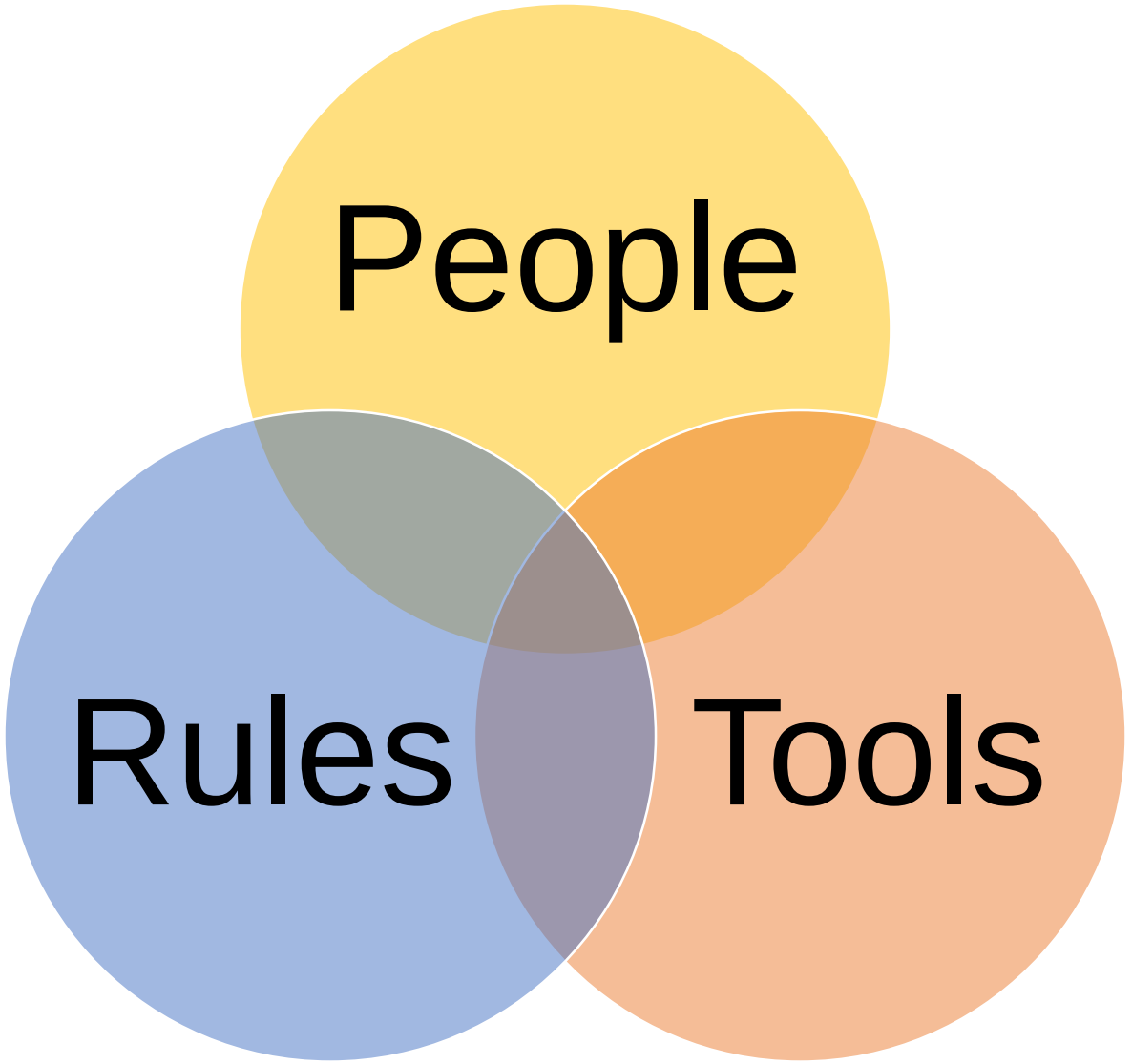

IT
Forensics
Your
Company
Comms
Legal

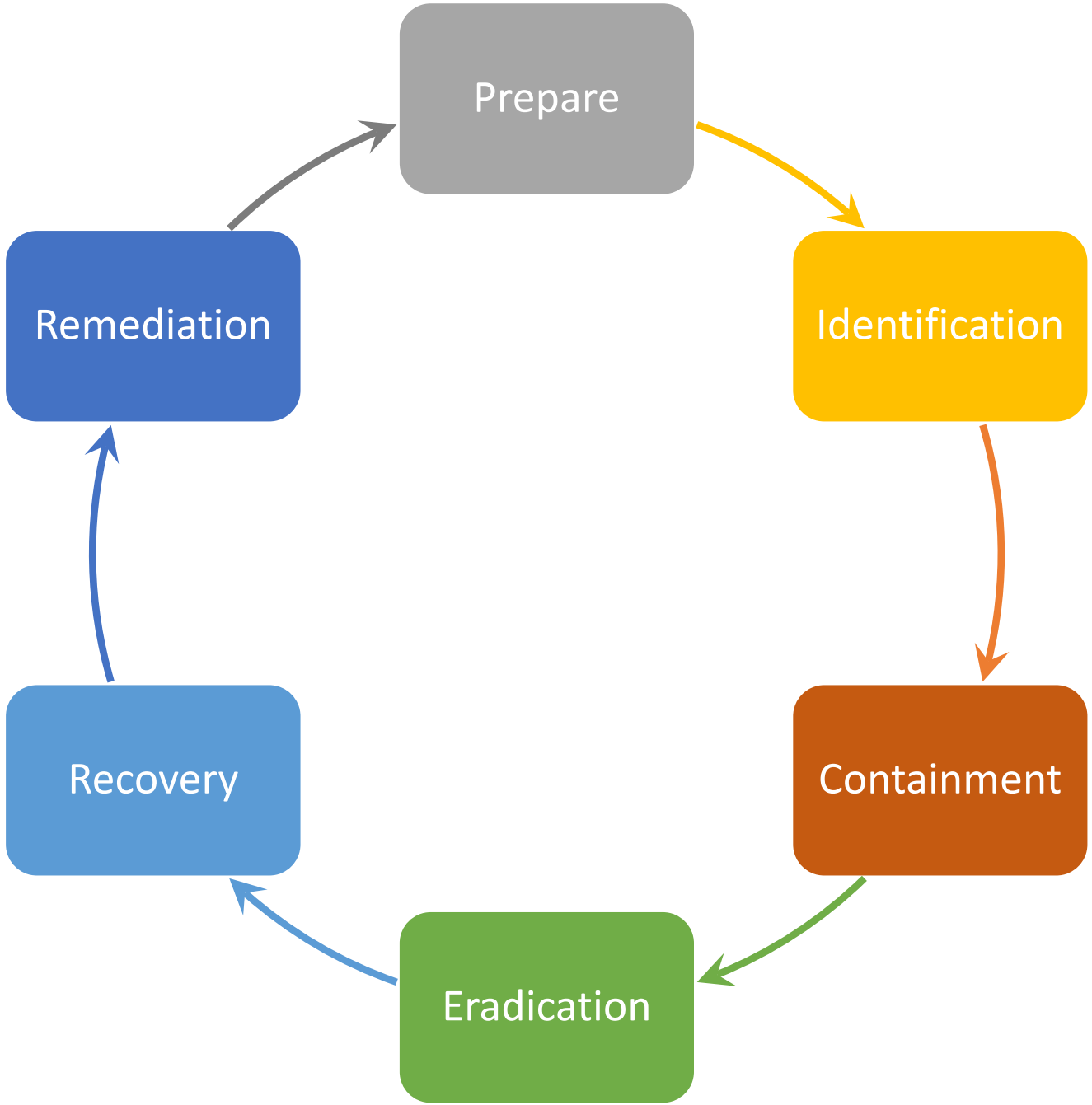
IT Forensics

Design Principles

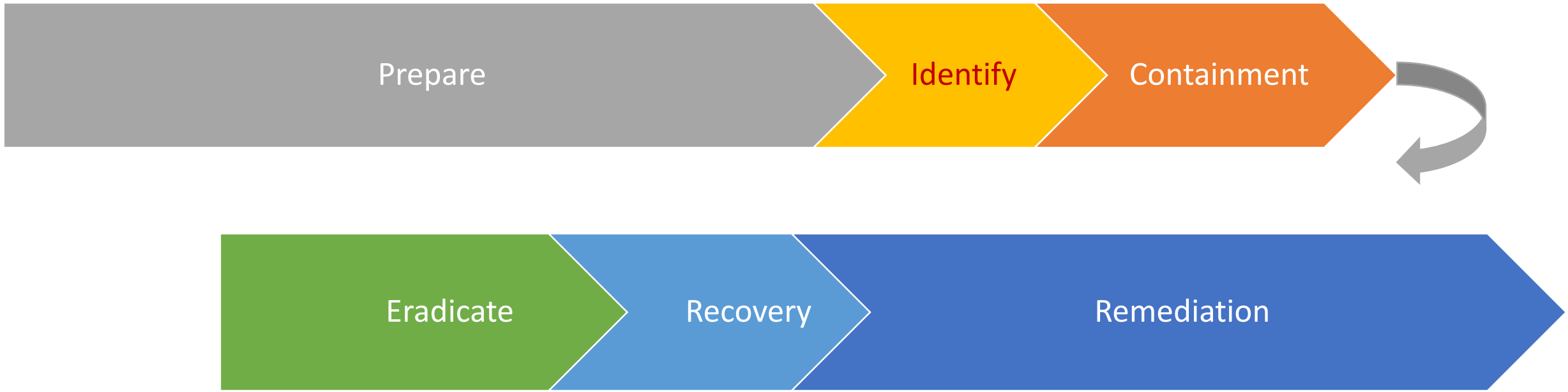
Assume Breach

Secure By Design


People
Rules
Tools


Prepare
Identification
Containment
Eradication
Recovery
Remediation

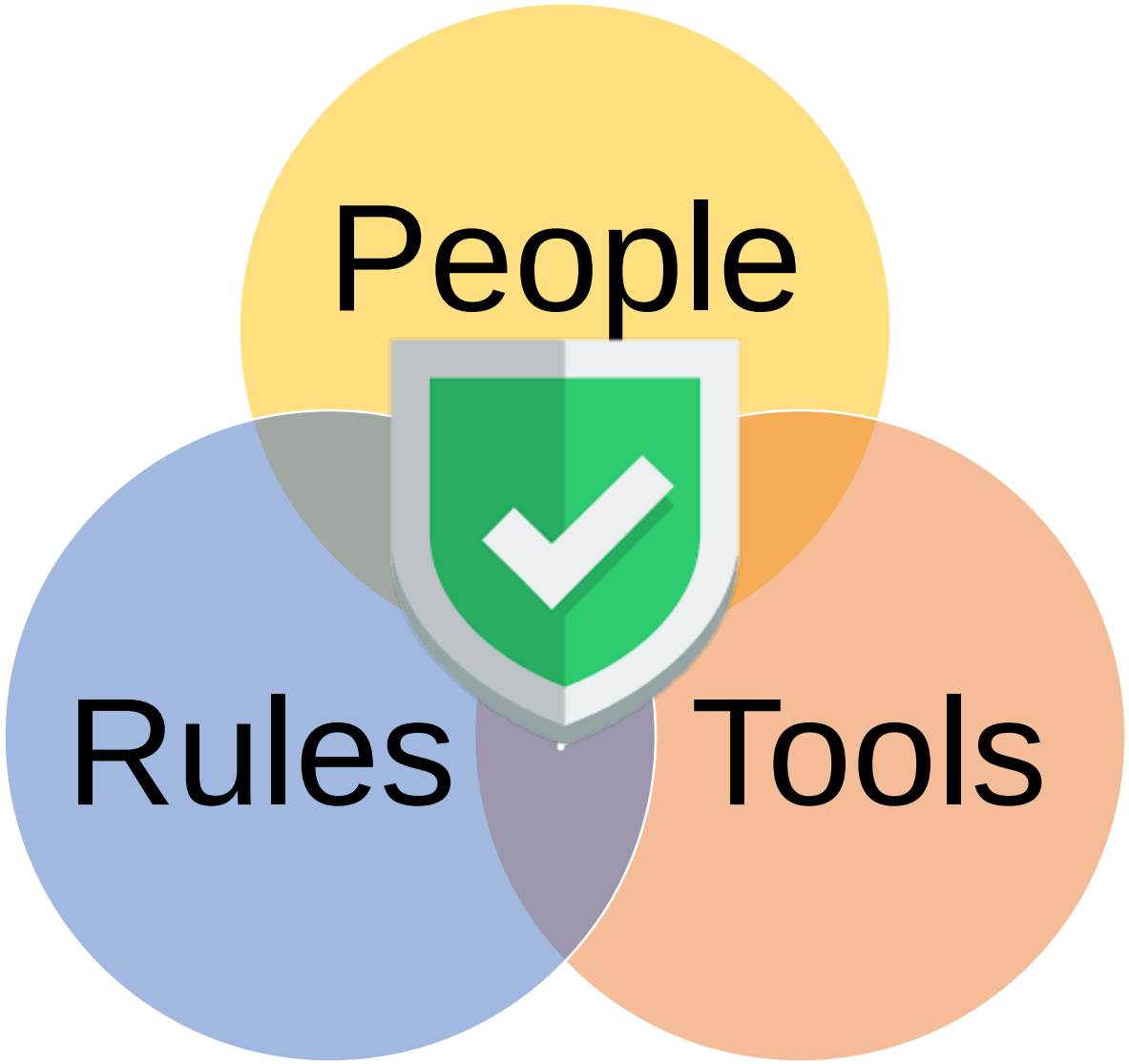
Ideal Response Process



Typical Response Process

Prepare

- Document
- Harden
- Understand
- Train
- Test
- Monitor
- Assemble


People
Rules
Tools

Legal

Legal Should be Your First Call!

As part of preparations, you should know who your legal counsel will be.

Counsel will retain the forensic team as well as the communications team to ensure attorney/client privilege.

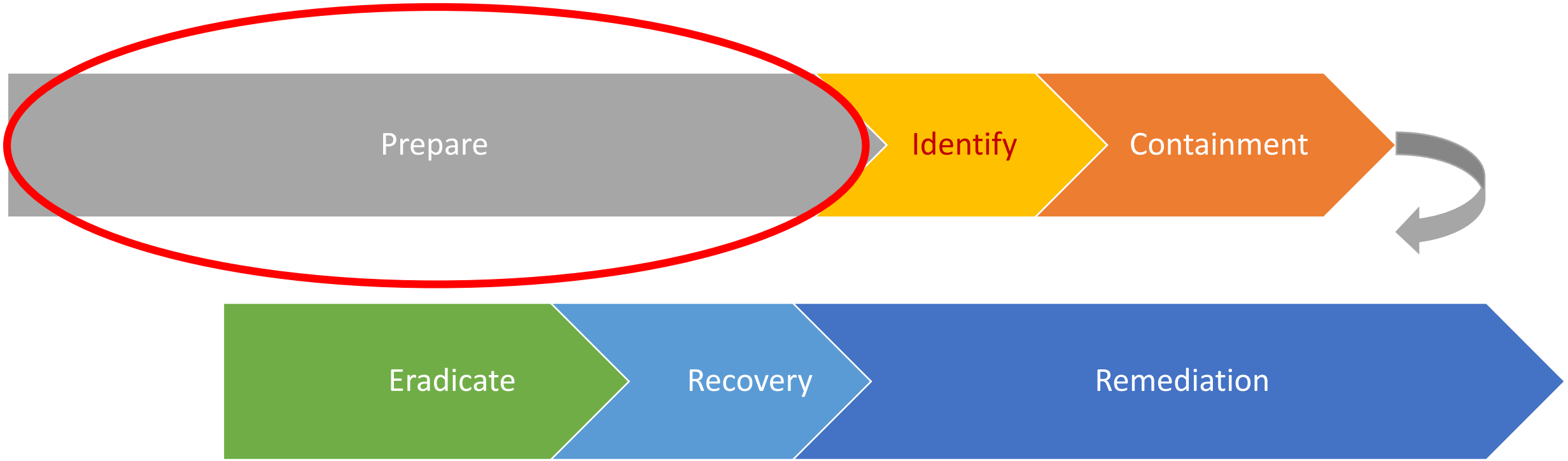
Know what your cyber insurance policy will cover and have counsel notify your carrier.

Counsel will also serve as your intermediary with the NCUA and/or other regulatory agencies.

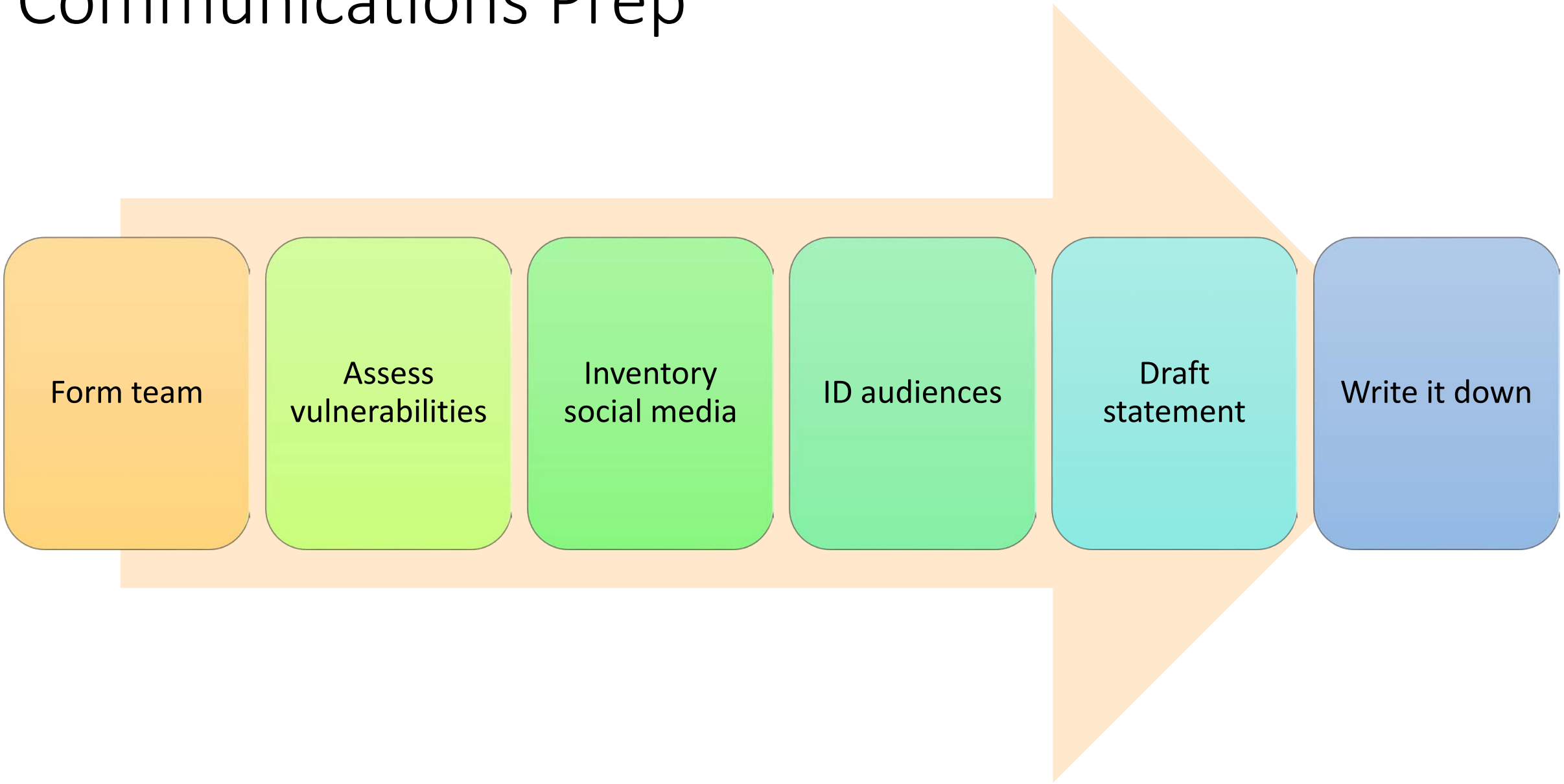
Counsel will help to conduct interviews as to what happened during the incident to ensure that remain privileged for any future litigation.

Communications

Ideal Response Process



Communications Prep



Form incident response team

- IT staff, vendor
- HR
- Social media
- IT forensics
- Attorney
- Crisis communications

Assess vulnerabilities

- SWOT analysis
- Most negative + greatest likelihood = priority
- Harden network

Inventory social media

- Know channels
- Know admin rights
- Monitor

Identify audiences

- Customers/members
- Board
- Regulators
- Employees
- Others

Draft standby statement

- Gives you framework
- Tailor for specifics

Write it down

- Basic response plan
- Distribute to team
- Supply hard copies

Questions?

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Add Joseph & Cohen
logo here

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